



NOTICE TO VENDORS

March 17, 2020

Dear Vendor Partner:

In response to the evolving and growing impact of the Novel Coronavirus (COVID-19), including decreased customer demand and store closures, Macy's Inc. has taken a much closer and harder look at our inventory needs and processes. This includes how we manage both the flow of inventory and the health and safety of our colleagues at all Macy's, Bloomingdale's, Backstage, Bloomingdale's the Outlet, and Market by Macy's stores.

Effective immediately, we will be suspending all pickup of freight for the balance of the next two weeks. This is in direct response to the drop in demand and our need to re-evaluate product flow. This does not apply to mattresses or furniture purchases made that will continue to be receipted based on sales. All product that is currently in transit will be processed. Vendor partners providing direct shipments to our customers through our vendor direct program will continue.

Please be assured, our teams will work directly with each of you over the next couple of weeks to manage through the process.

We know this decision will have an impact on your business, and we appreciate your partnership and support during this time.

With respect,

Dennis Mullahy
Macy's Chief Supply Chain Officer